

Insurance & Compensation

Compensation included in the rental fee

In order to ensure that our customers can use the service with peace of mind, we will compensate you in the unlikely event of an accident within the range of the following compensation limits. However, damage for which insurance money is not paid, damage that exceeds the compensation limit, accidents that violate our rental contracts,

If you are unable to obtain an accident certificate from the police, you may be responsible for all costs.

* If you fall under the disclaimer clause of the insurance policy, you will not be compensated.

Types of Compensation		Amount of compensation
Bodily injury compensation	Maximum amount for 1 person	unlimitedness
Objective Compensation	1Accident limit	Unlimited (deductible from 50,000 yen varies depending on the vehicle))
Personal Injury Compensation	Maximum amount for 1 person	unlimitedness
Vehicle Compensation	1Accident limit	Vehicle market value (varies depending on the vehicle from 50,000 yen deductible))

About non-coverage (customer's burden)

If the accident was not reported to the police or the store at the time of the accident (if the accident certificate from the police cannot be obtained), or if the rental contract is violated.

If you were not wearing a seatbelt while driving

Accidents or damages caused by unauthorized extension of the contract period

Alcohol and Driving Under the Influence

Driving under the influence of drugs

Driving other than the driver and co-driver specified in the contract

In the case of an accident caused by lending

In the case of an accident caused by driving without a license

In the event of a settlement without our permission

When used for various tests or competitions, or when used for towing other vehicles

In the case of an intentional accident

Damage to property owned by, used, or controlled by you

Puncture or tire damage

Damage to vehicles and vehicle equipment (including options) caused by theft

Lost or damaged wheel caps

In the case of an accident due to battery trouble, such as a low battery

Damage or corrosion of the car body caused by poor usage

Scratches caused by tire chains, carriers, etc.

Damage to vehicles when driving on roads other than the coast, riverbed, forest, etc.

Damage to glass caused by stepping stones or flying objects

Damage to vehicles that could not be identified at the time of departure

Other accidents that fall under the disclaimer stipulated in the rental agreement

Damage that exceeds the limit of compensation, or damage to which the compensation system does not apply

Other accidents that fall under the disclaimer of the insurance policy

Waiver of liability (not included in the rental fee)

If you pay a deductible fee (not insurance) before departure, we will cover the cost of

the property deductible (from 50,000 yen) and the vehicle deductible (from 50,000 yen) in the event of an accident on your behalf.

Subscription fee (per 24 hours) from **1,500 yen** (excluding tax)

* The amount varies depending on the vehicle. **Up to 15 days per month**

* It is not possible to join or cancel after departure. In the case of an extension, it will be renewed automatically.

* It does not apply if it falls under the disclaimer of the insurance policy.

* Customers under the age of 21 and those who have obtained a license for less than 1 year are not eligible to join.

* If you have an accident history in the past and we deem it inappropriate, we may refuse to join.

* Even if you are enrolled in the exemption compensation system, you will be responsible for the following business compensation fees.

* It cannot be applied in the case of an accident caused by 100% fault of the contractor.

In the event of an accident, breakdown, or violation, a business compensation fee (NOC: Non-Operation Charge)

In the event of damage to the vehicle under contract, the customer will be responsible regardless of the extent of the damage or the duration of the repair.

(Accidents, damage inside and outside the vehicle, theft, defacement, smoking in non-smoking cars, riding with animals, etc.)

If it is self-propelled and returned to the planned sales office: 20,000 yen

If it is self-propelled and cannot be returned to the planned sales office: 50,000 yen
(towing fee not included)

* In the event of an accident, the rental contract will be terminated at that time. In addition, we will not refund the rental fee that has already been received by us.

* Even if you join the exemption compensation system, you will be responsible for the business compensation fee.

* If the towing fee and other vehicle transportation costs (to our designated factory) exceed the free range, the customer will be responsible for the cost.

* For smoking in a non-smoking car or riding with animals, etc., the cleaning fee will be borne by the customer. From ¥20,000 (excluding tax)

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